

OSMRR CWC RESOURCE PERSON

2024-2025 GROUP TRAINING



AGENDA

REVIEW OF GUIDEBOOK

MAXIENT BASICS

OSMRR SPECIFIC
MAXIENT USE

INTAKE

SUPPORTIVE MEASURES

INFORMAL
RESOLUTIONS

QUESTIONS

2024-2025 GUIDEBOOK

[TEAMS channel](#)

[Sharepoint](#)



Important changes



New features

MAXIENT BASICS

- Access database cm.maxient.com/psu
- Navigation
- Tabs



Find Case



Find People



Update Case

OSMRR

IMPORTANT MAXIENT
STEPS

ALL the little people

Hit submit

Individual/Case-wide EFC uploads

Milestones

INTAKES AND SUPPORTIVE MEASURES



Video included in manual for intake



General outline of intake



Most common supportive measures

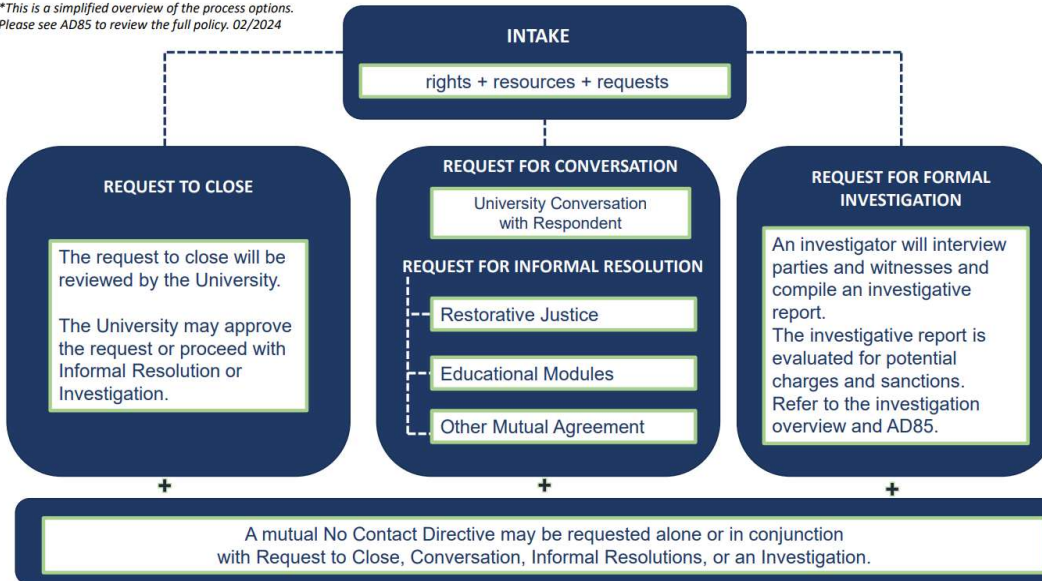


Video in manual for academic accommodations

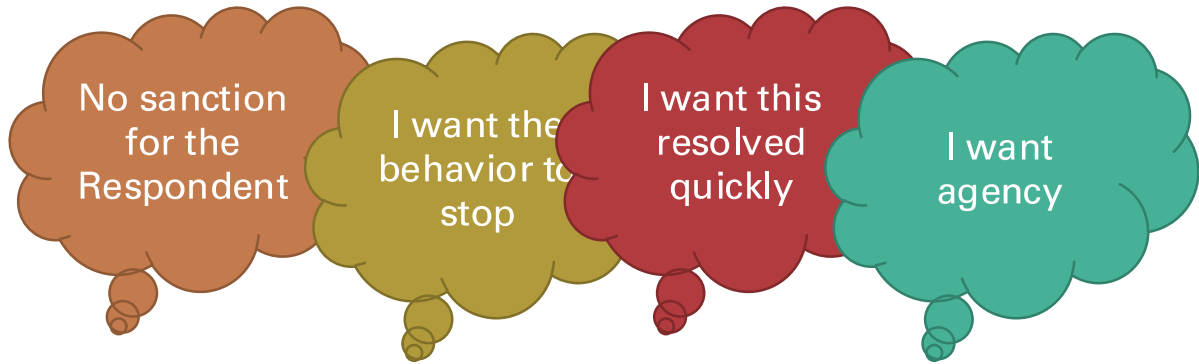
INFORMAL
RESOLUTIONS



**This is a simplified overview of the process options.
Please see AD85 to review the full policy, 02/2024*



REASONS COMPLAINANTS CHOOSE INFORMALS



ADMINISTERING INFORMALS AS A RESOURCE PERSON



*No agreement needed for educational conversation

Resolutions completed by
OSMRR central staff and
CWC Resource Persons:

Conversation

Educational Modules



Resolutions completed by
OSMRR central staff and
CWC Resource Persons:



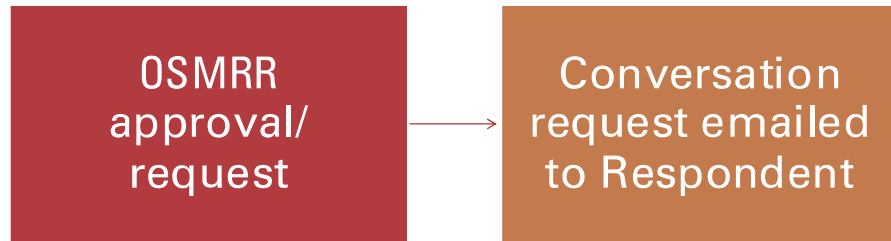
Conversation

Educational Modules



PennState

FIRST STEPS IN CONVERSATIONS



CONDUCTING CONVERSATIONS

- ✓ Summarize reported behavior
- ✓ Explain Penn State policy
- ✓ Not an accusatory or investigative conversation
- ✓ Share resources

Resolutions completed by
OSMRR and RPs:

Conversation

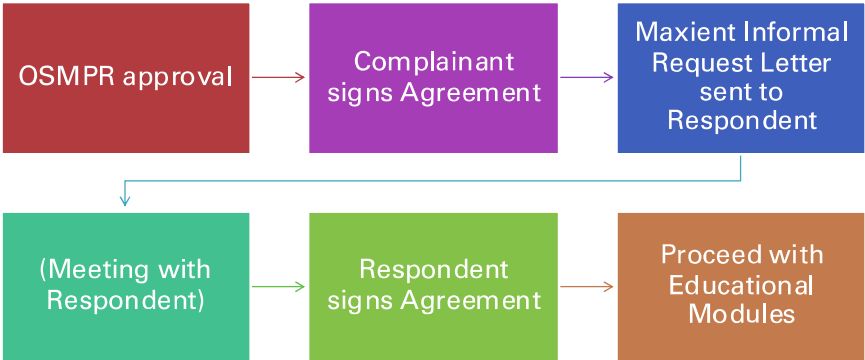


Educational Modules



PennState

FIRST STEPS IN EDUCATIONAL MODULES



ADMINISTERING EDUCATIONAL MODULES

- ✓ Use applicable modules within toolkit
- ✓ Expand upon, add to, and/or tailor modules to reported incident
- ✓ Conduct follow-up discussion

Resolutions completed **only** by
OSMRR central staff:

Restorative Justice

Mutual Agreements



Resolutions completed **only** by
OSMRR central staff:



Restorative Justice

Mutual Agreements



PennState

HOW TO EXPLAIN RESTORATIVE JUSTICE

- ✓ Not compatible with a PFA
- ✓ Informal process to allow communication between parties in a safe a controlled environment
- ✓ Good option for complainants who wish for accountability and dialogue
- ✓ 2 restorative justice options:
 - Conference (face-to-face, on Zoom)
 - Shuttle (in writing, no actual contact between parties)

Resolutions completed only by
OSMRR:

Restorative Justice



Mutual Agreements



PennState

EXPLAINING MUTUAL AGREEMENTS

Possible examples:

- ✓ In-classroom seating arrangement
- ✓ Coordinating time schedules
- ✓ Managing club involvement
- ✓ Counseling or education

QUESTIONS

SKERN@PSU.EDU

814-867-0099

TITLEIX.PSU.EDU

TEAMS OUR CM TEAM

JESSELYN BUMGARNER

ALICE CHERSONI

STEPHANIE HANEY